

DISHWASHER REPAIR TIPS

If the dishes are not getting clean...

1. Make sure the water is hot enough. It should be at least 140 degrees, which is hot enough to burn you - VERY HOT! If it is not hot enough, turn the hot water heater thermostat up to a higher setting.
2. Make sure the lower spray arm is unobstructed and turning freely.
3. Make sure the bottom inside the dishwasher is clean and free of debris.
4. Make sure you are following the proper loading procedures. Use the proper amount of detergent and make sure the detergent is fresh (check expiration or "best if used by" date. Automatic dishwashing detergents are now phosphate-free to comply with various environmental regulations which became effective July 1,2010. Phosphates were added to improve wash performance. All phosphate free automatic dishwasher detergents appear to have the same problem. They leave a white mineral film on glassware and other items. Independent testing has shown that some packs and tablets appear to perform better than powder, liquid or gel detergents. Cascade Complete All in 1 Action Packs is an example of a detergent pack product. The use of Cascade Crystal Clear may also help minimize repeat build up of film.



If the door isn't closing...

Make sure the latch assembly is unrestricted and latching properly. Make sure nothing is blocking the door from opening and closing properly.

If the unit is leaking...

1. Make sure you are following the proper loading procedures, including proper type and amounts of detergents. Run the unit through cycle while empty - if it doesn't leak, it's probably a loading problem.
2. Make sure the racks are positioned properly.
3. Make sure the door is unrestricted around the opening.

Tech Tip - If the inside of your dishwasher is beginning to brown and form mineral stains, put Limeaway (available at your grocery store) or Tang Citrus Drink into the tank draining the wash cycle. The citric acid from these products will remove the mineral buildup and restore the finish.

Tech Tip - If your dishwasher is developing a film on the inside, put 6-7 drops of good-quality, name brand regular liquid detergent (for hand washing dishes) in the bottom and put the machine through a regular cycle. This procedure will wash away soap scum, mineral deposits and grit. It will also allow the machine to work better. **IMPORTANT NOTE:** Do not put more than 6-7 drops of liquid detergent. Be proactive, prevent potential floods!

Call Topic Appliance Professionals for all of your Appliance Needs!

"Over 25 Years of Experience Servicing the Niagara Peninsula and Greater Hamilton Area"

905-929-7412